

ENROLL TODAY. IT'S EASY!

To sign up for Online Bill Payment:

- Go to www.xcelenergy.com
- Select Products and Services
- Choose your state and look for Online Bill Payment
- Have your Xcel Energy and bank account information available for easy reference

ONLINE BILL PAYMENT DETAILS

1. When you enroll, have your Xcel Energy statement and checking or savings account information handy. You will need your exact name and address as it appears on your bill, your ten digit account number, the complete Xcel Energy payment address including the zip+four code and your bank account number to enroll.
2. To help you transition to receiving bills electronically, paper delivery of your bills will continue for three months upon enrollment. After three months, paper delivery will be discontinued and you will begin receiving all your bills electronically.
3. If you are using Auto Pay, your payment will automatically be withdrawn on the due date.
4. If you are not using Auto Pay, you must schedule payment of your bill at least five business days in advance of the due date in order to ensure proper credit to your account. You must also check the CheckFree site each month for your latest bill and select Pay to initiate the withdrawal from your bank account.
5. Payment of your Xcel Energy bill is free upon enrollment at the CheckFree site. If you sign up to pay your Xcel Energy bill at any other portal location, a monthly fee may be required.



ONLINE BILL PAYMENT
GET THE MOST IN BILL PAYING
CONVENIENCE AND SAVINGS



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 1-800-895-4999
www.xcelenergy.com

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PAY YOUR ENERGY BILL ON YOUR TIME, ANYTIME - WWW.XCELENERGY.COM

ONLINE BILL PAYMENT

Online Bill Payment allows you to securely view and pay your energy bill over the Internet. No more checks to write, stamps to buy or wondering whether your payment made it on time. Made possible by a partnership with CheckFree, an electronic bill service provider, Online Bill Payment lets you pay your energy bill on your time, anytime.

- **Quick** – View your bill online and make your payment all at the same time. We'll send you an email to let you know when your bill is ready. After viewing your bill, just choose Pay to initiate the withdrawal right from your bank account. Your payment is instantly applied to your balance with us.
- **Convenient** – Your payment will be withdrawn on the date you choose and you can schedule all your payments up to one year in advance. To ensure that your payment is credited on time, simply schedule your payment at least five business days prior to your due date.
- **Secure** – Our partner CheckFree uses 128-bit encryption, one of the industry's most powerful and secure transaction environments. This advanced technology prevents monitoring of your account and unauthorized access to your account information. You can feel totally secure using Online Bill Payment through CheckFree.
- **Free** – With postage rates going up again, paying your energy bill online is a time-saving alternative that's also free of charge.

ONLINE DELIVERY OF YOUR BILL

With Online Bill Payment, you'll be able to view your current bill online, along with your past five statements, anytime. By eliminating paper delivery of your statement, you can help preserve our natural resources.

MAKE YOUR PAYMENT AUTOMATICALLY

Combine Online Bill Payment with Auto Pay and, like clockwork, your energy payment will be automatically transferred to us from your bank account each month on the due date, at no cost to you. You can view your bill online anytime, while Auto Pay does the bill paying for you.



MORE WAYS TO SIMPLIFY

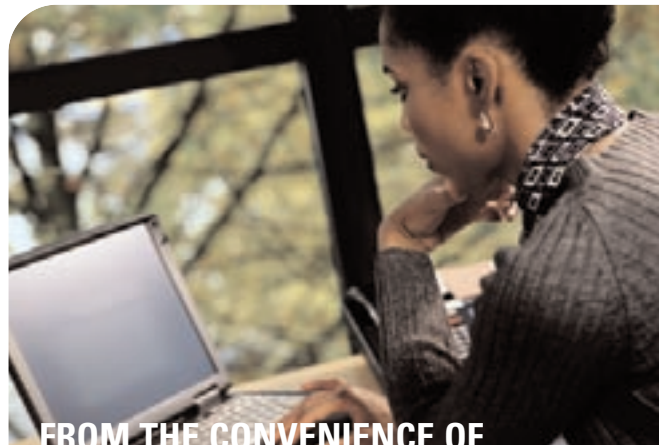
You can also combine these other easy payment and billing options with the convenience of Online Bill Payment:

CREDIT/DEBIT CARD BILL PAYMENT lets you pay your energy bill online or by phone using your credit or debit card for a small fee.

PAY-BY-PHONE lets you pay your bill by phone each month using our automated system at no charge.

AVERAGED MONTHLY PAYMENT lets you pay about the same amount every month based on an average amount from your last two years energy use.

If you have any questions about Online Bill Payment or want more information about our other convenient billing and payment options, just call us at **1-800-895-4999** -- we're available 24-hours a day, seven days a week.



FROM THE CONVENIENCE OF YOUR HOME OR OFFICE, ONLINE BILL PAYMENT IS A FREE, QUICK AND SECURE WAY TO PAY YOUR ENERGY BILL.